

Privacy Notice – Language Angels

Last updated: October 2025

Who We Are

- We are Nubridge Publishing Ltd (t/a Language Angels), providing primary language learning resources to schools in the UK and beyond.
- Company number: 07024732
- Registered address: 16 Wolstonbury, Woodside Park, London, N12 7BA
ICO Registration: ZA769697
- Contact us:
 - Email: support@languageangels.com
 - Phone: 020 8446 5171

We are the Data Controller when we collect and use personal data for our own purposes. When school employees upload pupil data into our platform, we act as a Data Processor.

Our Role – Controller and Processor

We may act as both a Controller and a Processor, depending on the situation.

- Controller – for school user accounts, and direct enquiries from teachers or staff.
- Joint Controller – with Facebook, in relation to the private 'Language Angels Community' Facebook support group.
- Processor – when processing pupil data uploaded by schools. In this role, the school is the Controller, and we act strictly on their instructions.

All pupil data requests must be directed to the relevant school.

What Data We Collect

Depending on your interaction with us, we may collect:

- Name, job title, and school affiliation.
- Contact details: email address, phone number (if provided).
- Facebook username (for Facebook group access).

Why We Use Your Personal Data

We use your personal data for the following purposes:

Purpose	Lawful Basis
Providing access to Language Angels resources (credential management)	Legitimate Interests
Managing user accounts and responding to support requests	Legitimate Interests
To stay in touch regarding the school account status and payments	Legitimate Interests

To send emails regarding paid subscription options during and after a free trial, or at the end of the school's current subscription period	Legitimate Interests
To monitor website usage for security reasons	Legitimate Interests
Operating our Facebook Community group	Legitimate Interests
Meeting legal or regulatory requirements	Legal Obligation

We do not use your data for profiling. Where we rely on Legitimate Interests, we always balance our interests with your rights and freedoms.

Who We Share Your Data With

We use a number of reputable service providers to help us operate our services. These include providers for CRM, hosting, technical support, and data backup. Where we share data, we ensure that the minimum of data is shared, and that it is only accessed under strict contractual safeguards.

Some data may be transferred outside the UK. In such cases, we ensure there are lawful transfer mechanisms in place, including Standard Contractual Clauses and the UK Addendum.

Data Retention

We retain personal data for as long as needed to provide our services and comply with our legal obligations.

- User data: up to 12 months after subscription ends.
- Pupil data: according to the instructions and contract of the school, as Controller. Schools have the ability to export this data at any time before the end of a subscription.
- Facebook group data: for as long as you remain an active member or until removed.

Your Rights

Under the UK GDPR, you have certain rights regarding your personal data. Please note the following distinctions:

When Nubridge Publishing is the Data Controller (direct enquiries):

- **Right to be Informed:** You have the right to clear information about our processing of your data. If you feel that we have missed anything from this Privacy Notice, please let us know and we will uplift as necessary.
- **Right of Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You may request corrections to any inaccurate or incomplete data.
- **Right to Erasure:** In certain circumstances, you can ask for your data to be deleted.
- **Right to Restrict Processing:** You can request limitations on how your data is processed.
- **Right to Data Portability:** You have the right to receive your data in a structured, commonly used format.
- **Right to Object:** You may object to certain types of processing, including direct marketing or processing based on legitimate interests.

- **Right Regarding Automated Decision-Making:** You are entitled to not be subject to decisions based solely on automated processing.

When Nubridge Publishing Acts as a Data Processor (on behalf of a school):

- The overall purposes and means of processing are determined by the school (the Data Controller). For any issues regarding these aspects, please contact the school directly.

To exercise your rights, please contact us at the details provided below. If your query relates to processing carried out on behalf of a school, you will need to contact the school directly.

Complaints

If you have any concerns about our handling of your personal data, please contact our team at support@languageangels.com or call us on 020 8446 5171. If you remain dissatisfied, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) via <https://ico.org.uk>.

Security

All personal data is stored in secure UK-based data centres. We use encryption at rest and in transit. Access to personal data is restricted to authorised personnel only.

We review our security measures regularly to ensure they remain appropriate.

Changes to This Notice

If we make significant changes to this notice, we will update our website and notify affected users by email where appropriate.

Contact Us

Nubridge Publishing Ltd (t/a Language Angels)

Email: support@languageangels.com

Phone: 020 8446 5171

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